

## Near Me – Guidance and Etiquette

### INTRODUCTION



Near Me video consulting (powered by Attend Anywhere) can be used to reduce exposure to coronavirus by enabling both patients and clinicians to consult while in isolation. It can also increase organisational resilience by protecting the workforce and enabling support to be provided from different geographical locations.

### GUIDANCE

- Watch the training video on Youtube <https://youtu.be/6lzAg0SHKFo>

#### Get ready to make video calls

Make sure that you use one of the following web browsers

- 
**Google Chrome**  
 Windows 7+, Android 5.1+, MacOS 10.11+, iPadOS 13+
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**Apple Safari**  
 MacOS 10.12+, iOS 11.4+, iPadOS 13+



### ETIQUETTE

- Ensure you are accessing the consultation via the **correct link** sent by your tutor. Usually your tutor will start the consultation with the patient and they will ask their permission for you to join, if the patient agrees then they send you the link via email and you can join.
- Ensure you attend in a **confidential and private** space – the room should have limited noise pollution and good lighting. Where possible, wear **headphones** to protect patient confidentiality.
- When not speaking, ensure your **microphone is turned off**.
- Join the consultation in **good time** to enable you to resolve any technical issues you may encounter in order to **avoid any disruption** during the consultation.

