

AFTER YOUR APPOINTMENT

To help us improve our service, we'd really like to hear what you thought about your appointment. We'd be really grateful if you could take a few minutes to give us feedback:

www.nhsfife.org/camhs-telluswhatyouthink

scan here 



Please feel free to use this space for any notes or questions you might have:

We look forward to speaking to you soon



If you need this information in a different language or format such as Braille, audio, or large print, please contact the Equality and Human Rights Team at fife.EqualityandHumanRights@nhs.scot or call 01592 729130.

You can also contact the team through the NHS Fife SMS text service at 07805800005 or call using ContactScotlandBSL if you are a BSL user.

FIFE CHILD AND ADOLESCENT MENTAL HEALTH SERVICE (CAMHS)

Your appointment with a Primary Mental Health Worker

We know that sometimes it can be difficult talking to someone you haven't met before, so we wanted to give you this leaflet to hopefully answer some questions you might have about your appointment.

We are the Primary Mental Health Workers. We come from all different backgrounds - art therapy, mental health nursing, psychology and social work. We have lots in common but the most important thing that we all share is that we want to help the children, young people and families in Fife get the right support.



Barry



Caroline



Claire



Emma



Jacqueline



Michelle



Terri

In your appointment, you'll speak with two of our Primary Mental Health Workers. Your appointment letter will tell you who we expect you to meet with. Sometimes, we need to make changes at really short notice, so just to let you know it might be someone different on the day.

This appointment is about you and no one knows you better than you do! Sometimes it's hard to talk about things that you're finding difficult though, so it might be helpful to have a parent or carer to help. On the other hand, some young people find it hard to talk about some things in front of their parents, so you may want to talk to us on your own. We are happy to go along with what feels most comfortable for you.

WHAT WILL HAPPEN AT MY APPOINTMENT?

We're having an appointment because you or someone close to you has noticed that something's been a bit difficult. At your appointment we'll talk things through and have a think together about the next steps that might be best for you.

We usually have our appointments over a video call, called "Near Me". This means that we can see each other, but you don't have to travel to meet one of us. If technology is a barrier, other arrangements can be made.

We want to give you a chance to tell your story. Sometimes what other people see is different from what someone feels on the inside. It's important for us to hear about things that are a bit tricky at the moment, but we also want to hear about things that are going well.

For more information, go to
www.nhsfife.org/camhs-q&a



This is your appointment so we want to let you know that it's OK to:

- ask questions
- say if you don't understand something
- ask for explanations
- say if there's something specific you want to talk about
- say if you're uncomfortable or scared talking about something
- say you're not happy with something
- say you need a break

Once we have a good idea of what's been going on, we'll think about next steps. There are lots of different possible outcomes from our appointment. We'll have a think together about which is the right one for you. It's really important that we make this decision together. We might need to go and have a think or a chat to our colleagues and get back to you. Or it might be helpful for you to have some time to have a think before we make a decision too. If this is the case, we'll arrange a follow up appointment to meet again.

DO I NEED TO DO ANYTHING BEFORE MY APPOINTMENT?

There are some self-help resources on our website at:
www.nhsfife.org/camhs-thingstotry

Lots of people find these really useful. If you have a look at some of these before your appointment, it may help us figure out what kind of things work well for you.

You might also find it useful to make a list of things you want to talk about and any questions you have. We've left some space on the back of this leaflet for you to use if you'd like.

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